

## Castleton Community

A fully hosted, integrated Housing Management solution created for smaller Housing Associations. Powered by a single database with a set of supporting modules to suit your needs.

**Castleton Community is the latest version of Castleton's renowned social housing specific software, ideally suited to organisations managing less than 1,000 properties. It incorporates three main solutions in the Castleton suite, namely: a Fully Integrated Housing Solution with full reporting capability, Agile Solution for mobile working and EDRM (all fully hosted in the Castleton Cloud).**

Housing providers of this size traditionally struggle with capacity issues as well as limited IT infrastructure investment. Yet the pressures and challenges they face are equal to that of larger housing providers, who ultimately have greater capacity to cope with changing demands. Castleton Community offers not only an affordable solution to support you through these challenges, but provides a fully scalable platform to support your organisations growth in years to come.

### The Castleton Community modules:

#### Housing

Built-in CRM, Rents, Arrears, Allocations and Lettings, Voids, Asset Management and Responsive Repairs

#### Agile

A Staff App that includes five forms (Estate and Tenancy Management, Voids, Responsive Repairs and Planned Maintenance)

#### EDRM

A fully functional document management system which will allow you to store physical and electronic documents and make them available to users any time anywhere at the touch of a button

### Key features

- ▶ Fully hosted in the Castleton Cloud
- ▶ Fully customisable queries for grid displays, allowing relevant and authorised data to be displayed to the appropriate users
- ▶ Single Sign-on only (Windows Authentication)
- ▶ Robust security settings
- ▶ Worktrays allowing for full workflow and audit trail

### New features and future developments

Community includes a number of new features in order to achieve GDPR compliance and an enhanced user experience. Future releases of Community will also incorporate an integrated Finance capability.



## Key benefits

- Affordable and scalable solution for smaller housing associations
- Ability to access information remotely online or offline
- Quick and easy reporting
- Simplicity
- Modern and Intuitive
- Full housing, EDRM and Agile functionality in a format and price to suit smaller organisations



### Housing - at the heart of your organisation

Unique in the market through the complete use of Microsoft .NET technology, Castleton Housing offers easy to use reporting through a people-centric and intuitive design. Migrating data to Housing from legacy systems is straight-forward through dedicated 'data-loaders'.



### Agile - mobilising your workforce

Your field-based teams can access key information about your customers. Rent, repairs, vulnerabilities, service charges, documents, diary notes, contact history... the list is endless. Update information on the go, fully integrated to the Housing system.



### EDRM - promoting a paperless environment

A feature-rich document management application underpinned by a robust API, which also provides full integration capability with all your back office systems.

This Castleton integrated solution comes as a standard package with all letters, forms and rental statements pre-built to reduce your implementation costs.

Castleton Community can assist housing professionals by simplifying tasks such as managing arrears, raising repairs, capturing data remotely as well as digitising all paper in the organisation, through EDRM.

The system's wizard-based workflow and powerful database structure ensure precise operations, recording every process. Powerful and flexible searches enable you to search the entire database by person, property, or occupancy.

### A fully-hosted offering

The benefits of a hosted-cloud environment with Castleton means your software system will already be installed and configured to your requirements and ready to go. Keeping your IT resources free and the implementation to Castleton, as part of your service.

With our hosted environment, scalability and future integration is never an issue. Any module additions or enhancements are automatically covered. Our hosted platform will also ensure you don't experience any service downtime, which can sometimes arise with on-premise servers.