CASTLETON

An accessible and affordable Housing solution that will promote business transformation for Clanmil Ireland and their customers.

Clanmil Ireland believe in making a positive difference to the lives of their tenants, through investment in housing to create places where people are proud to live. To solidify Clanmil's commitment to this for now and the future, the company has taken steps to implement a cloud-based Housing Management system called 'Castleton Community'. Ideal for smaller housing associations, Community is a fully hosted and integrated system, powered by a single database, which Clanmil Ireland expects to deliver excellent return on investment.

The need

The introduction of Castleton Community is part of a digital and workforce mobilisation programme that ClanMil Ireland are pursuing, to ensure their systems and operations are ready for future growth. With around 300 properties across Ireland, and plan to grow to 1,000+, ClanMil required a scalable yet affordable housing solution to deliver greater efficiencies across a growing organisation. These efficiencies include providing a field-based workforce with the mobile-ready applications that integrate to a central housing management system, plus a modern approach to document storage and management.

The solution

After extensively reviewing multiple solutions providers within the market, Clanmil Ireland discovered Castleton's Community solution was most closely aligned to the organisations requirements. Central to Castleton Community is the cloud-based housing management system. Michael Haynes, chief executive commented; "We chose Castleton because of their established housing solution, which is well known in the social housing sector. This, plus the launch of their Community initiative means it was a perfect fit for an organisation of our size."

In addition to the fully integrated housing solution with full reporting

capability, Community included some of Castleton's most established solutions: Agile and EDRM. Lighter versions of these solutions have been created, which contain key modules to support the requirements of smaller housing providers.

Agile: A Staff App that includes five forms: *Estate and Tenancy Management, Voids, Responsive Repairs and Planned Maintenance.*

EDRM: A fully functional document management system which will allow you to store physical and electronic documents and make them available to users any time anywhere at the touch of a button.

Key benefits

- ▶ **Fully hosted in the Castleton Cloud to enable scalability**
- ▶ **An affordable solution for smaller HA's**
- ▶ **Full reporting within Housing system**
- ▶ **Full business integration**
- ▶ **Better access to information**
- ▶ **Efficient service delivery**

CLANMIL
IRELAND

Clanmil Ireland implementation

Agile, Housing and EDRM

Financials

Phase one

Phase two

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> **Looking at our internal business case, we quickly realised Castleton can give us excellent return on investment and the solution will also enable us to transform our business to meet the challenges of a digital age."**
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Michael Haynes, chief executive for ClanMil Ireland

Expected results

Phase one of the implementation will cover the main Housing system, Castleton EDRM lite and Agile lite (Castleton's mobile working solution), with phase two extending to include Castleton's comprehensive Financials solution.

The Financials modules will include key areas such as Financials license, Nominal and General ledger, Purchase ledger, Sales ledger, Fixed Asset Component Accounting and Budgeting and orecasting.

Where historically, information would be stored in difficult to reach silos across the

organisation, ClanMil Ireland will now see real accessibility and transparency of their customer and property data.

Backed by a Castleton EDRM solution, data files will be securely stored and audited – allowing for a clean and organised view of data history.

"We are excited about the coming changes, although we know the next 6 to 12 months will take some hard work and dedication from both the Castleton team and ClanMil Ireland. We are gearing up for a modern scalable system that is going to support our ambitious strategic growth plans in the coming years."

Summarising the value that Castleton Community will bring to ClanMil Ireland, Michael says "Looking at our internal business case, we quickly realised Castleton can give us excellent return on investment and the solution will also enable us to transform our business to meet the challenges of a digital age."

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