

Castleton Maintain Showcase

Castleton Head Office, Sutton Coldfield | Tuesday 17th Sept 2019 | Boardroom

Agenda

09.00 - Arrivals and Coffee

09.30 - How should housing services providers develop their strategy in today's climate?

10.00 - Contractor case study: Works Order Management with Castleton Maintain – Reflecting 10+ years of experience

10.30 - Find my Engineer – providing tenants with real-time information on when their operative will arrive

11.00 - COFFEE BREAK

11.30 - Gas Tag – safeguarding homes with gas compliance

12.15 - Portals and Apps for tenants with Castleton.DIGITAL

12.45 - LUNCH

13.30 - M3 Visual Repairs Diagnostics - for call centre staff and tenant portals; making reporting repairs easier, quicker and more reliable

14.15 - Dynamic and Optimised Scheduling for repairs and maintenance processes – improving efficiency

14.45 - Agile working for housing operatives, whether or not they are connected

15.15 - Using Artificial Intelligence (AI) and automated SMS, email and fax communications for tenants - reducing costs and improving services by communicating with technology of the 2020s

15.45 - Planned Works

16.00 - Close